



Flower Preservation Terms & Conditions

I, _____ (“Customer”) wishes to hire Sentimental Preservation by Simone for floral preservation services and hereby agrees to the following terms and conditions:

1. The price for freeze-drying flowers is non-refundable and is: \$ _____. Sentimental Preservation by Simone must receive full payment of this amount prior to processing flowers One-half of the total price shall be paid by Customer at the time of delivery of the wedding gown to Sentimental Preservation by Simone. Full payment of remaining balance shall be paid by Customer at the time Customer picks up flowers.

2. Customer acknowledges that floral preservation is a scientific process and that many factors affect how successful a certain preservation attempt will be. Sentimental Preservation by Simone should be consulted in advance regarding Customer’s floral selection. If Customer chooses not to consult with Sentimental Preservation by Simone regarding the specific flowers to be preserved, Sentimental Preservation by Simone shall not be in any way responsible if the floral preservation is unsuccessful. Customer understands and agrees that Customer is responsible for payment of the cost of freeze-drying the flowers, regardless of the results.

3. Sentimental Preservation by Simone is not responsible for damage or loss of flowers due to power failure, fire, flood, equipment failure or any other acts of nature beyond our control. However, Sentimental Preservation by Simone shall immediately notify Customer and may offer to refund Customer’s payment or to replace the flowers, at our discretion.

4. The date that Customer delivers flowers to Sentimental Preservation by Simone is the Reservation Date. The Reservation Date should be as soon after the event as possible to ensure the best results possible. Even under the best circumstances, the flowers will change color. As time passes, the flowers will become softer and more antique looking.

5. Due to limited space, Customer agrees to pick-up finished flowers within 7 days of notification by Sentimental Preservation by Simone. In the event that Customer has not contacted and/or arranged for pick-up of flowers within 14 days of notification that flowers are completed, Sentimental Preservation by Simone shall charge customer a \$20 storage fee for each additional week the flowers remain on the premises. In the event that Customer does not contact Sentimental Preservation by Simone within 90 days of notification, Customer’s flowers will be considered abandoned, flowers will become property of Sentimental Preservation by Simone and Customer shall have no right to receive monetary reimbursement for flowers nor to receive monies previously paid.

6. In no event shall Sentimental Preservation by Simone become liable to Customer beyond the below-stated value of Customer’s gown. Customer releases Sentimental Preservation by Simone for all liability beyond such value.

I have fully read, understand and agree to all terms stated in this contract.

Signature: _____ Today’s Date: _____

Phone Number: _____ Reservation Date: _____

Description and size of flowers : _____

Type of Display: _____ Florist: _____

Please review and complete. Mail to: Sentimental Preservation by Simone
P.O. Box 6076,
Federal Way, WA 98063-6076